

UNITED STATES MARINE CORPS MARINE CORPS SYSTEMS COMMAND 2200 LESTER STREET QUANTICO, VIRGINIA 22134-5010

IN REPLY REFER TO: 5720 DON-USMC-2019-010271 9 Mar 20

Sent Via Email to: matnormal@cisco.com

CISCO

Mr. Matt Norman

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SUBJECT: SUBMITTER NOTICE RE: FREEDOM OF INFORMATION ACT (FOIA)

REQUEST DON-USMC-2019-010271

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If you have any questions regarding this matter, you may call me at 703-432-3934 or email me at bobbie.cave@usmc.mil.

Sincerely,

Bolbie Cave for Lisa L. Baker Counsel

USMC | Cisco Joint Level Services Agreement

Marine Corps Systems Command (MARCORSYSCOM) MITC-West Camp Pendleton

Asset Lifecycle Analysis DON 95

May 2018 Version 2.0

Prepared by Cisco Services
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1. Introduction

The Cisco Systems Advanced Services Asset Lifecycle Analysis (ALA) seeks to identify gaps in network design practices between the customer processes and Cisco-identified industry leading practices. The Cisco Advanced Services Team assists customers in attaining a higher level of network availability through identification of these gaps and recommendations to address them.

The ALA is an evaluation of a Cisco infrastructure assets environment. The analysis is focused on the lifecycles of both hardware assets (e.g. chassis and modules) as well as the software lifecycles of deployed software trains running on those assets in the network.

For the purposes of brevity, the US Marine Corps team will be referenced with the acronym (USMC) throughout this document.

1.1. Document Organization

This ASSET LIFECYCLE ANALYSIS (ALA) includes the following sections:

- Section 2: <u>Executive Summary</u> provides a business overview of the network and key challenges based on business objectives.
- Section 3: <u>Technical Summary</u> provides a technical resiliency rating based on identified leading practices and summary recommendations.

1

- Section 4: <u>Assessment Detail</u> identifies the leading practices and provides detailed findings and recommendations for each focus area evaluated in the report.
- Section 5: <u>USMC and Cisco Participants</u> list the personnel involved in the (ALA).
- Appendixes

1.2. References

This ALA includes the following references:

 Cisco IOS & NX-OS Software Reference Guides -http://www.cisco.com/c/en/us/products/ios-nx-os-software/ios-software-releases-listing.html

Cisco Validated Design Program

- Design Zone for Campus http://www.cisco.com/c/en/us/solutions/enterprise/design-zone-campus/index.html#~validate
- Cisco Validated Design Program: http://www.cisco.com/en/US/solutions/ns340/ns414/ns742/ns741/networking_solutions_products_genericcontent0900aecd80601e22.html

Cisco DocWiki

 Internetworking Technology Handbook http://docwiki.cisco.com/wiki/Internetworking_Technology_Handbook

Cisco High Availability Design Guides

- High Availability Technology White Papers -http://www.cisco.com/c/en/us/tech/availability/high-availability/tech-white-papers-list.html
- Cisco IOS Management for High Availability Networking: Best Practices White Paper - http://www.cisco.com/en/US/tech/tk869/tk769/technologies white paper09186a00800a9 98b.shtml
- Cisco Guide to Harden Cisco IOS Devices http://www.cisco.com/c/en/us/support/docs/ip/access-lists/13608-21.html
- Campus Network for High Availability Design Guide - http://www.cisco.com/c/en/us/td/docs/solutions/Enterprise/Campus/HA campus DG/hac ampusdg.html#wp1107057
- Campus and Branch Network Design for BYOD http://www.cisco.com/c/en/us/td/docs/solutions/Enterprise/Borderless Networks/Unified-Access/BYOD Design Guide/BYOD Network Design.html

2. Executive Summary

The Asset Lifecycle Analysis was performed through on-site collection and analysis of targeted MITC-West USMC network assets. The recommendations provided in this assessment are the result of an analysis of MITC-West USMC network asset's current-state, compared to Cisco databases and software recommendations.

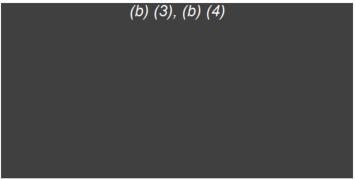
The primary business driver for USMC is to provide a highly available network for NIPR network users with Cisco supported hardware and software.

Hardware Resiliency - (b) (3), (b) (4)

The MITC-West team maintains moderate diversity of Cisco routing and switching hardware in the network. This document should be included, as a roadmap, as part of an overall hardware replacement strategy for both short term tactical and long term strategic planning.

Reminder: The most significant End of Life milestones are (in order of occurrence): End of Software Maintenance (EoSWM), End of Vulnerability Security Support (EoVSS), and Last Date of Support (LDoS). These can affect both hardware and software. Please see Table 1 for more details on the significant milestones.

An End of Life Milestones review of the USMC managed *NIPR* network chassis inventory, totaling (b) (3), (b), revealed (b) (3), (b) (4) Cisco chassis that (b) (3), (b) (4) milestones. The mission focus below indicates significant increases over the next 5 years.



The following points are critical with respect to the LDoS summary table:

Tactical Outlook

Ourrently (b) (3), (b) (4) No additional issues were detected during 2019. These should be (b) (3), (b) (4) during the current budget cycle.

• Strategic Outlook

O A review of the timeline from (b) (3), (b) (4) indicates a significant increase in (b) (3), (b) (4) This includes (b) (3), (b) (4) and a

	large (b) (3), (b) (4) . The USMC IT staff is already working (b) (3), (b) (4)
0	(b) (3), (b) (4) products will result in improved network
	performance, availability, and additional advanced features with a lower cost of support.
	These products are the most important to address, (b) (3), (b) (4) is the last step
	in Cisco's EoX timeline.
0	USMC should begin budgetary planning for hardware replacements during (b) (3), (b) (4)
	(b) (3), (b) (4)
	· Cd Tigarg 1 1 1 1 1
An	(b) (3), (b) (4) review of the USMC managed NIPR network module inventory,
	includes $(b) (3), (b) (4)$ identified $(b) (3), (b) (4)$ modules that currently (or will $(b) (3), (b) (4)$
module	es, (b) (3) , (b) (4) modules that currently (or will (b) (3) , (b) (4) mission focus below indicates
gionifi	cant increases over the next 5 years.
Signific	
	(b) (3), (b) (4)
The fo	llowing points are critical with respect to the (b) (3), (b) (4)
	ctical Outlook
(b) (3),	Currently, there (b) (3), (b) (4)
	the number of ED03 modules will increase by
(2) (
_	cycle.
	rategic Outlook
Ο	A review of the timeline from (b) (3), (b) (4) indicates a (b) (3), (b) (4)
	(b) (3), (b) (4)
Ο	(b) (3), (b) (4) with newer products will result in improved network
	performance, availability, and additional advanced features with a lower cost of support.
	These products are the most important to address, as the (b) (3), (b) (4) is the last step
	in Cisco's (b) (3), (b) .
О	USMC should begin budgetary planning for hardware replacements during the (b) (3), (b)
	b) (4) budget periods.
_	
	Transceiver modules are considered "low cost consumables" and typically discarded in
tne eve	ent they fail. A total of (b) (3), (b) (4)
	(b) (3), (b) (4) exist in the network. (b) (3), (b) (4) module count
	(b) (3), (b) (4) should be monitored separately from modules that would

otherwise be replaced through the RMA process. Regardless, the USMC team should begin budgetary planning for hardware replacements during the (b) (3), (b) (4) with a focus (b) (3), (b) (4) network devices.
Note : Some modules will be replaced when the parent chassis is replaced. This should be considered during budgetary planning.
This also provides the USMC team with an opportunity to further reduce hardware diversity and standardize the chassis types deployed within the USMC network. Less diversity equates to reducing the global network total cost of ownership (TCO). This strategy will require advance planning based on the future missions that USMC could be tasked to support.
Software Resiliency – Address software milestones and Software Security Vulnerabilities
At the time of the network snapshot, the MITC-West team maintained (b) (3), (b) (4)
diversity with (b) (3), (b) (4) software trains deployed on the <i>NIPR</i> network. A review of the global deployment of software trains
demonstrated a (b) (3), (b) (4) with like platforms running the range of (b) (3), (b) (4)
release trains. The USMC team have (b) (3), (b) (4) that need to be
addressed. (b) (3), (b) (4)
(b) (3), (b) (4)
<u>Tactical Outlook</u>
 Currently, a total of (b) (3), (b) (4)

• Strategic Outlook

Once all the routers and switches (b) (3), (b) (4)
Ongoing proactive monitoring for future (b) (3), (b) (4)

(b) (3), (b) (4) incorporated into a Software Lifecycle Strategy.

Regardless of the software deployed, it is recommended that Extended Maintenance Release (EMR) trains, provided in this report, be utilized to get the maximum longevity, usually 2-3 years, from the software. EoSWM and EoVSS milestones should be considered a key performance indicator (KPI) that trigger the beginning of the planning process to upgrade the IOS on any given network device. Several IOS trains have published software advisories, indicating the presence (b) (3), (b) (4) They should be upgraded to the latest maintenance rebuild with in the current software train, if available, to take advantage of the software (b) (3), (b) (4)

This report contains baseline software train recommendations based upon the Army Enterprise Software Strategy (Army JELA Mission 51). Common Cisco hardware is found in most DOD networks, including all the MILDEPs. Organizations are strongly encouraged to consider the software releases identified by this mission as they have been pre-scrubbed with a focus on operational mission requirements.

With regard to Software Security Advisories (DoD Information Assurance Vulnerability Alert (IAVA)), this analysis revealed (b) (3), (b) (4)

All software advisories should be validated with Cisco. This report includes the latest Product Security Incident Response Team (PSIRT) security vulnerability notifications as of March 2018. An effort to review the network risks and remediate those vulnerabilities found to pose significant threats to USMC should be initiated immediately.

Security Technical Implementation Guidelines (STIGs)

STIG-ID "V-3160 NET0700" states "The network element must be running a <u>current and supported operating system</u> with all IAVMs addressed." Network devices that are not running the latest tested and approved versions of software are vulnerable to network attacks. Running the most current, approved version of system and device software helps the site maintain a stable base of security fixes and patches, as well as enhancements to IP security. Viruses, denial of service attacks, system weaknesses, back doors and other potentially harmful situations could render a system vulnerable, allowing unauthorized access to DOD assets.

https://www.stigviewer.com/stig/layer 2 switch - cisco/2015-09-21/finding/V-3160

3. Technical Summary

The Technical Summary section identifies gaps between USMC resiliency and related operational practices and Cisco identified leading practices for resilient highly available network environments. The section includes an overview of the assessment findings and a summary table (Table 1) showing the gaps identified and recommendations for each practice. More detail regarding each area can be found in the assessment detail section of the report.

3.1. Introductory Comments

The Cisco Advanced Services team wishes to thank all of the participants involved in the data gathering phases of the ALA. The MITC-West team individuals were professional, knowledgeable and open about the USMC processes for asset management. They provided us with insight into the network and organization that would have been impossible to attain otherwise.

The Cisco Advanced Services team and the Cisco Account team are planning to meet with USMC management to further discuss our recommendations for addressing the issues highlighted in this assessment.

3.2. Assessment Process

The assessment process is a phased analysis approach that helps to ensure a thorough investigation into USMC asset supportability. The assessment is delivered by the Cisco Advanced Delivery Network Services (ADN) and Joint Enterprise Level Agreement (JELA) Teams with input from key Cisco Advanced Services technology experts. The delivery team also utilizes network tools to analyze hardware diversity and software diversity.

The Summary Findings section provides a summary and overview of the identified gaps in relation to Cisco's identified leading practices. Each of the functional areas is evaluated against best-practice criteria within the identified area. Table 1 lists each of the seven functional areas along with their leading practice conformance rating and corresponding recommendations based on the following color scheme:

Table 1: Maturity Level Color Coding

Green is assigned when conformance to the best-practice exists
Yellow is assigned when partial conformance to the best-practice exists
Red is assigned when little or no conformance to the best-practice exists
Blue is assigned when the particular area was not evaluated



4. Assessment Detail

This section of the assessment contains detailed findings, recommendations and additional detail on Cisco identified leading practices for the ALA. You can use this section as a reference to understand detailed findings and recommendations for each of the identified assessment areas.

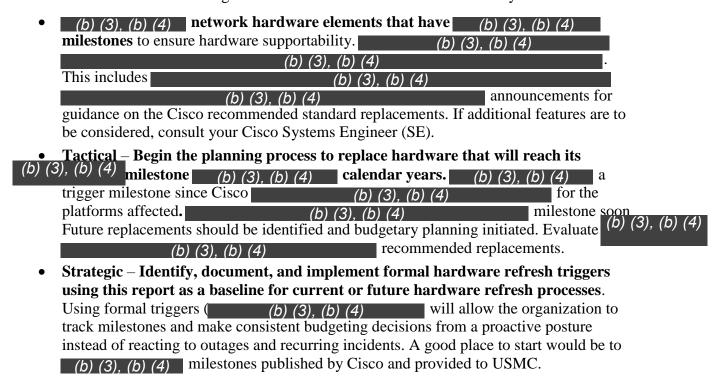
4.1. Hardware Resiliency

Hardware Resiliency is an analysis of the Cisco chassis and modules used to design the network.

- General Hardware Information refers to the network chassis and modules used in the network.
- Modularity refers to using the same device for the same network function throughout the network
- Scalability refers to the age of the equipment, ability to support newer high availability features and the ability to support performance goals
- Hardware Replacement and Refresh Strategy identifies availability issues within specific component groups

4.1.1. Recommendations

The Cisco team has the following recommendations in the hardware resiliency section:



- Strategic Incorporate formal hardware refresh triggers into the existing hardware refresh strategy to guarantee hardware supportability. Utilize Cisco Notification Services to gain receive alerts regarding hardware lifecycle announcements. A documented refresh strategy, with reportable triggers, enables the organization to accurately create quarterly and annual budgets that can be used to justify hardware replacement. As a result, support should always be maintained on any hardware installed in the network. Additionally, network maintenance costs are reduced by eliminating the possibility for outages due to aging network hardware. Hardware currency also plays a significant role in software supportability in that newer hardware is more likely to support the latest software releases and features.
- Strategic Identify and document all warehoused hardware inventory. Assets that are stored//warehoused must be inventoried on a regular basis to maintain End of Life status awareness. Failure to maintain these assets could negatively impact the USMC mission. Each asset should be powered ON to verify proper operation and the End of Life status of the IOS running on the asset verified and/or upgraded to maintain readiness.
- Strategic Identify and document all suspicious inventory that appears to be either grey market or counterfeit hardware. The USMC network could possibly have suspicious network hardware in its inventory. Counterfeit and unauthorized secondary market (commonly referred to as grey market) products and components introduce risks with regard to the quality, reliability, and safety of network devices and network performance, whether through substandard components, inadequate testing and manufacturing, or the use of pirated, unauthorized, and unlicensed software. The authenticity of any suspect hardware should be reported and verified through Cisco before use.

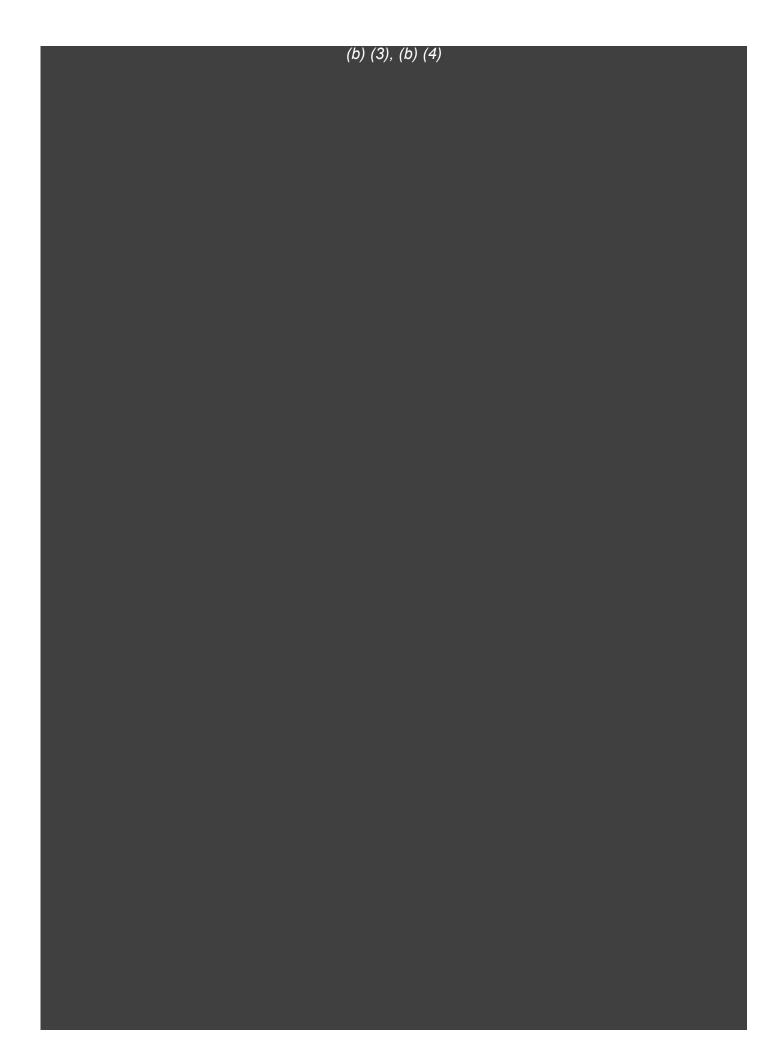
4.1.2. General Hardware Information Observations

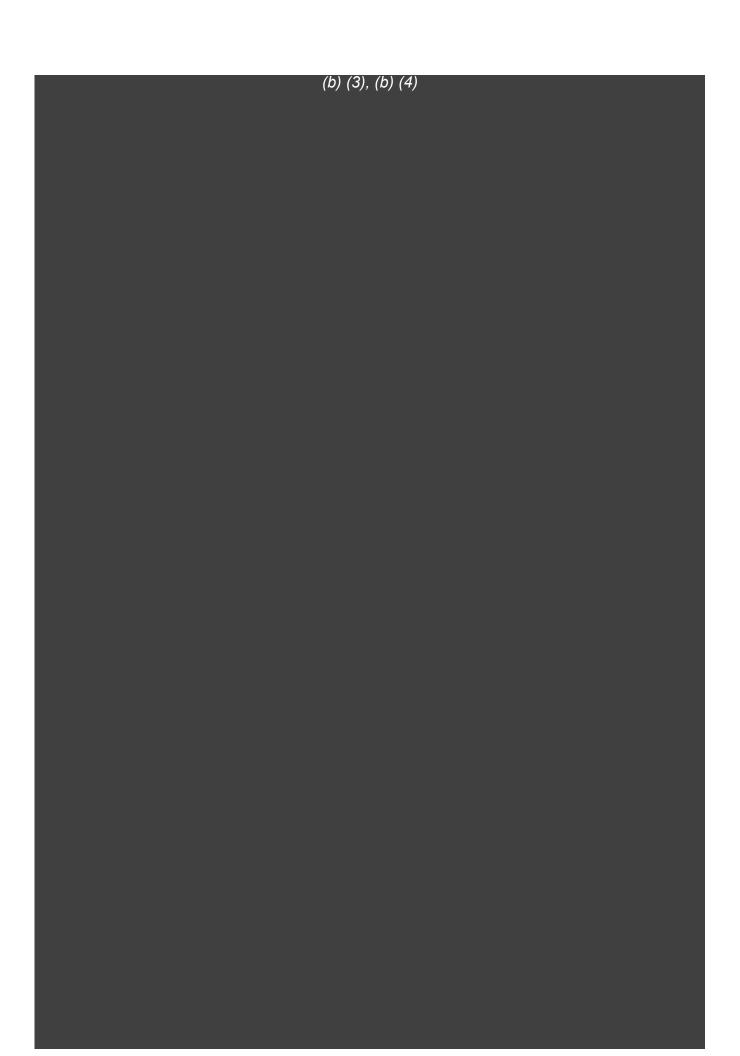
The USMC network consists of a variety of chassis and modules. Device show commands were collected by Cisco and USMC personnel from (842) network devices, which include a number of switch stacks. The following charts and tables provide an overview of the routers, switches, modules, security appliances, and firewalls analyzed and collected during this assessment. Included in the following charts and tables are Alerts for chassis and modules that are currently impacted by End of Life (EoL) announcements.

Hardware Migration Recommendations

This report includes an EoX spreadsheet that contains migration product information for hardware that has reached or will reach End of Life status.

SCE Comments: It should be noted that the EoX report spreadsheet provides default migration hardware information which is typically NOT provided with this report. Customers are **STRONGLY** encouraged to engage their Cisco Account Team - Systems Engineer (SE) for migration information based on potential future network designs and applications requirements. If this is not required, see the file "DON95_Camp Pendleton_NIPR_ALA.xlsx" included with this report.

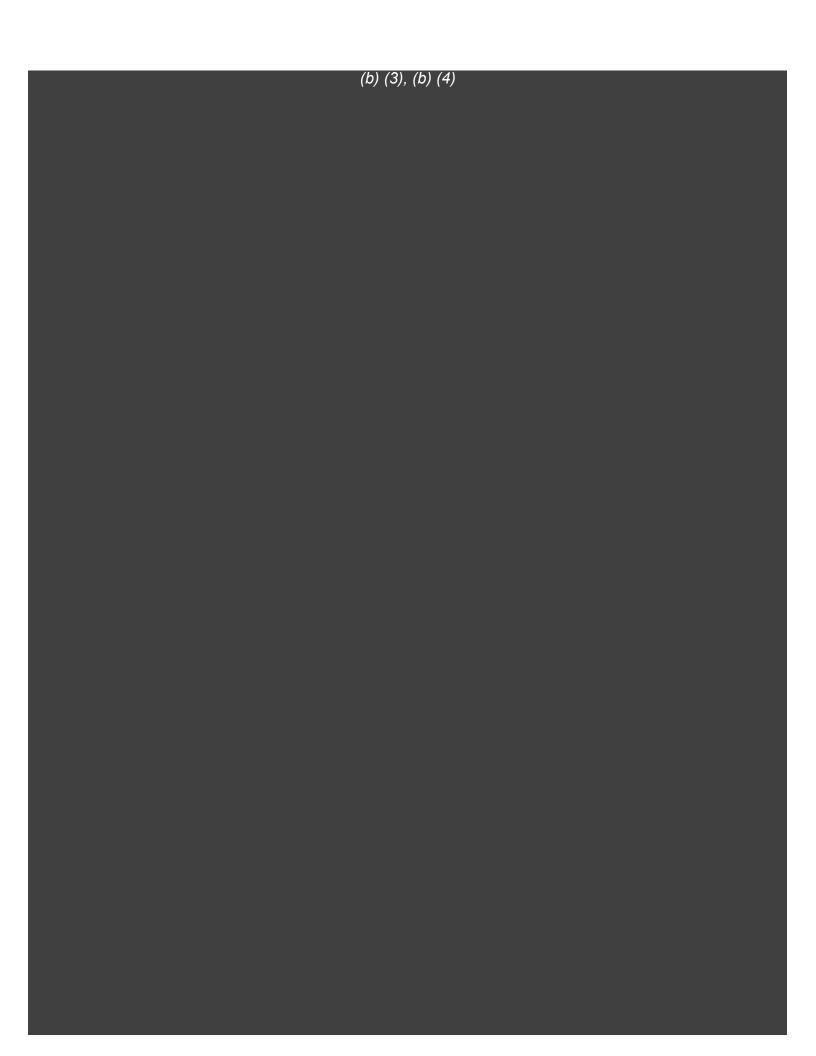






(b) (3), (b) (4)

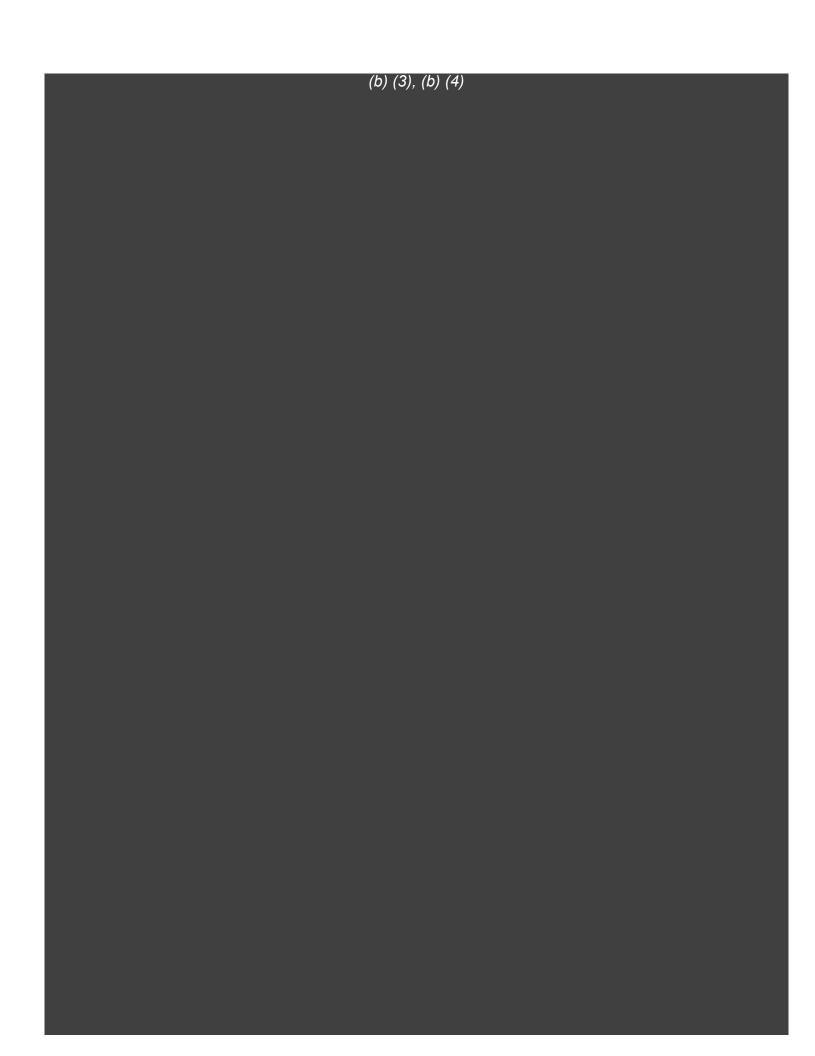














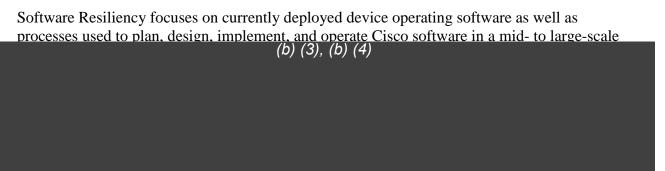




(b) (3), (b) (4)



4.2. Software Resiliency



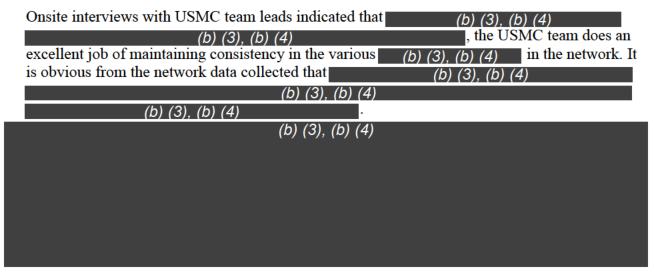
4.2.1. Recommendations:

The Cisco team has the following recommendations in the Software Resiliency analysis section:



(b) (3), (b) (4)

4.2.2. Software Release Management Observations



4.2.3. Software Security Advisories Observations

The Cisco PSIRT releases bundled Software Security Advisories notifications (b) (3), (b) (b) (3), (b) (4) (b) (3), (b) (4)

Cisco routinely releases updated software fixes and workarounds to address potential security vulnerabilities. Leading practice is to evaluate published vulnerabilities and remediate those that put the USMC network at risk. This includes upgrading software with software fixes included.

Interviews found that	(b) (3), (b) (4) (b) (3), (b) (4)
	(D) (3), (D) (4)
(b) (3), (b) (4)	The following tools can be used when
checking for software security advisorie	s. (b) (3) (b) (4)

(b) (3), (b) (4)
Leading practice is to evaluate published vulnerabilities and remediate those that potentially put (b) (3), (b) (4) at risk. This includes (b) (3), (b) (4) upgrading software with software fixes included. The (b) (3), (b) (4) (b) (3), (b) (4) In addition, Cisco routinely releases updated software fixes and workarounds to address potential security vulnerabilities. These advisories are (b) (3), (b) (4)
(b) (3), (b) (4)
This ALA report provides general software guidance based on no less than three (3) sources. Those resource are:
(b) (3), (b) (4)
Baseline software recommendations are based on (b) (3), (b) (4)

(b) (3), (b) (4)	

STIG Requirements

STIG-ID "V-3160 NET0700" states "The network element must be running a current and supported operating system with all IAVMs addressed." Network devices that are not running the latest tested and approved versions of software are vulnerable to network attacks. Running the most current, approved version of system and device software helps the site maintain a stable base of security fixes and patches, as well as enhancements to IP security. Viruses, denial of service attacks, system weaknesses, back doors and other potentially harmful situations could render a system vulnerable, allowing unauthorized access to DOD assets.

(b) (3), (b) (4)

4.2.4. Software Lifecycle Management Observations

Network data indicates that a number of (b) (3), (b) (4)

(b) (3), (b) (4)

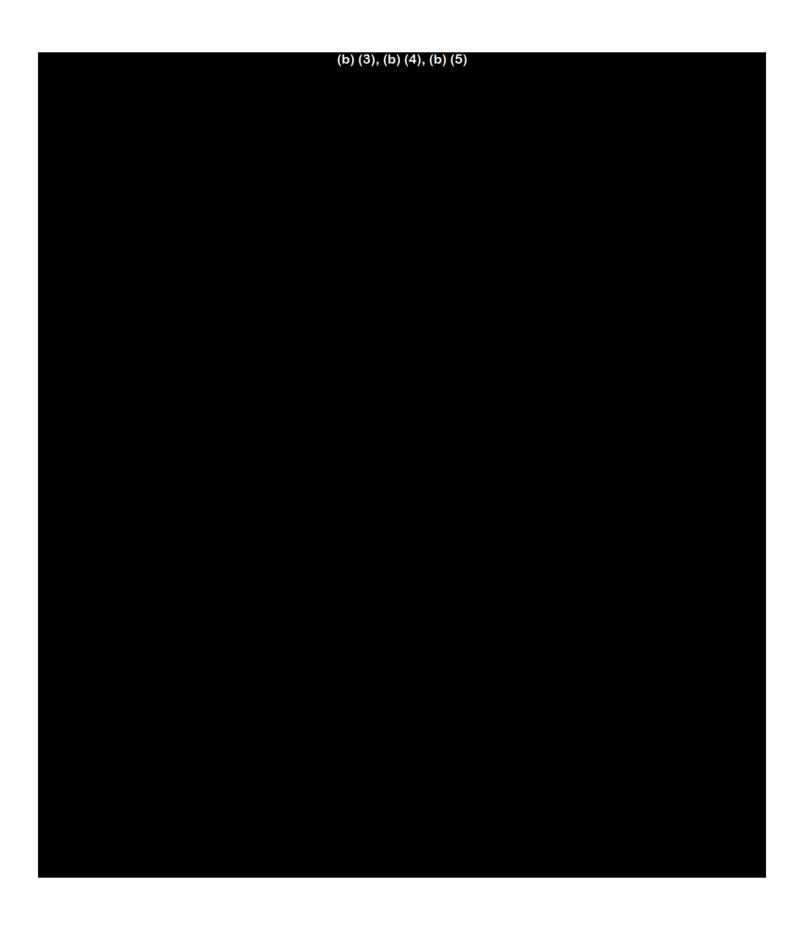
(b) (3), (b) (4)

(b) (3), (b) (4)

4.2.5. Software Analysis

(b) (3), (b) (4)

(b) (3), (b) (4) to indicate specific milestones.







(b) (3), (b) (4)









(b) (3), (b) (4)



(b) (3), (b) (4)	



(b) (3), (b) (4)	



5. USMC and Cisco Participants

5.1. USMC Team



USMC - ALA Point of Contact:

Name Role / Organization (b) (6)

5.2. Cisco Team



Name	Role / Organization	
	(b) (6)	

Appendix A – Acronyms

Acronym	Definition
AAA	Authentication, Authorization and Accounting
ACL	Access Control List
ATA	Advanced Technology Attachment
BGP	Border Gateway Protocol
BNA	BMC Network Automation
BPDU	Bridge Protocol Data Unit
CAM	Content Addressable Memory
	(b) (4)
CNS	Classified Network Support
СоЕ	Center of Excellence
CPE	Customer Premises Equipment
DHCP	Dynamic Host Configuration Protocol
DISA	Defense Information Systems Agency
DNS	Domain Name System
DTP	Dynamic Trunking Protocol
EIGRP	Enhanced Interior Gateway Routing Protocol
EMR	Extended Maintenance Release
EoL	End of Life
EoRFA	End of Routine Failure Analysis
EoSale	End of Sale
EoSCR	End of Service Contract Renewal
EoSWM	End of Software Maintenance
EoVSS	End of Vulnerability/Security Support
EoX	End of X
GLBP	Gateway Load Balancing Protocol
GMRP	GARP Multicast Registration Protocol

Acronym	Definition
НА	High Availability
HSRP	Hot Standby Router Protocol
IAVA	Information Assurance Vulnerability Alerts
ICMP	Internet Control Message Protocol
IFS	IOS Files System
IGP	Interior Gateway Protocol
IOS	Internetwork Operating System
IPS	Intrusion Prevention Systems
ITIL	Information Technology Infrastructure Library
ITSM	Information Technology System Management
KPI	Key Performance Indicator
LDoS	Last Day of Support
MD5	Message Digest 5
MOP	Maintenance Operation Procedures
MTBF	Mean Time Between Failure
MTTR	Mean Time to Restore/Repair
NAP	Network Access Point
NARC+	Network Availability and Reliability Calculation Plus
NCM	Network Compliance Manager
NETCOM	Network Enterprise Technology Command
NIP	Network Improvement Plan
NIPRnet	Unclassified but Sensitive Internet Protocol Network
NMS	Network Management System
ALAP	Asset Lifecycle Analysis Plan
NRA	Network Resiliency Analysis
NSF	Non-Stop Forwarding
NTP	Network Time Protocol
NVRAM	Non-Volatile Random Access Memory
OOMB	Out of Band Management
OSPF	Open Shortest Path First
PAD	Packet Assembler/Disassembler
PAgP	Port Aggregation Protocol

Acronym	Definition
PCMCIA	Personal Computer Memory Card International Association
PIC	Payment Card Industry
PID	Part Identification Number
PSIRT	Product Security Incident Response Team
PSU	Power Supply Units
PVST+	Per VLAN Spanning Tree Plus
QBR	Quarterly Business Reviews
USMC	Regional Cyber Center – Western Hemisphere
RFC	Request for Change
ROMMON	ROM Monitor Mode
RP	Route Processor
RPF	Reverse Path Forwarding
RR	Route Reflector
RRC	Router Reflector Candidates
SHARC+	System Hardware Availability and Reliability Calculation Plus
SIPRNet	Secret Internet Protocol Network
SLA	Service Level Agreement
SNMP	Simple Network Management Protocol
SPF	Shortest Path First
SPoF	Single Point of Failure
SSH	Secure Shell
SSO	Stateful Switch Over
STIG	Security Technical Implementation Guide
TAC	Technical Assistance Center
TACACS	Terminal Access Controller Access Control System
TCO	Total Cost of Ownership
TLA	Top Level Architecture
TLV	Type-Length-Value
TrBRF	Token Ring Bridge Relay Function
TrCRF	Token Ring Concentrator Relay Function
UDLD	Unidirectional Link Detection
UDP	User Datagram Protocol

Acronym	Definition
VDC	Virtual Device Context
VLAN	Virtual Local Area Network
VLSM	Variable Length Subnet Mask
VPLS	Virtual Private LAN Service
VPN	Virtual Path Number
VRF	VPN Routing and Forwarding
VTP	Virtual Trunking Protocol
WOL	Wake-on-LAN

Appendix B – LDoS Summaries by Year 2018-2023

The following charts and tables contain summaries of the (b) (3), (b) (4)

LDoS Chassis Summary – Now

(b) (3), (b) (4)

LDoS Chassis Summary – 2019

None

Figure 43: LDoS Chassis Summary - 2019

Device Chassis	Chassis Count	Status	Date	End of Life Notice
	0			
Totals	0			

LDoS Chassis Summary – 2020



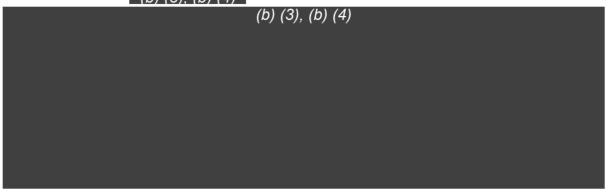
Figure 44: LDoS Chassis Summary – 2020

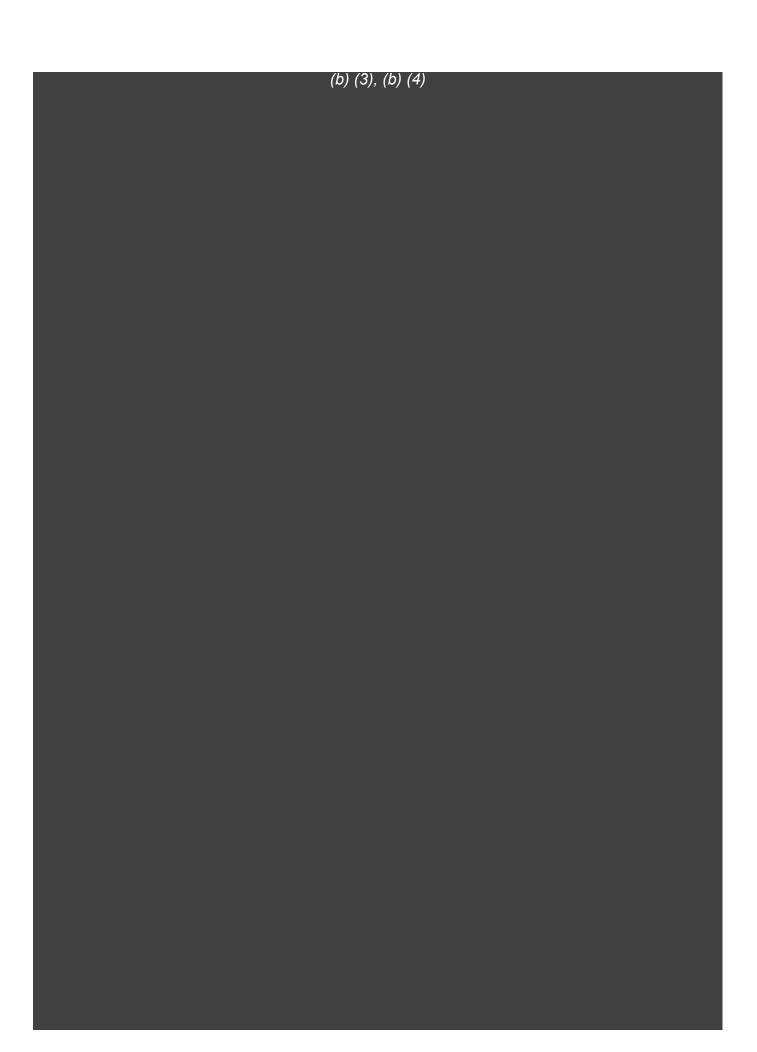
(b) (3), (b) (4)

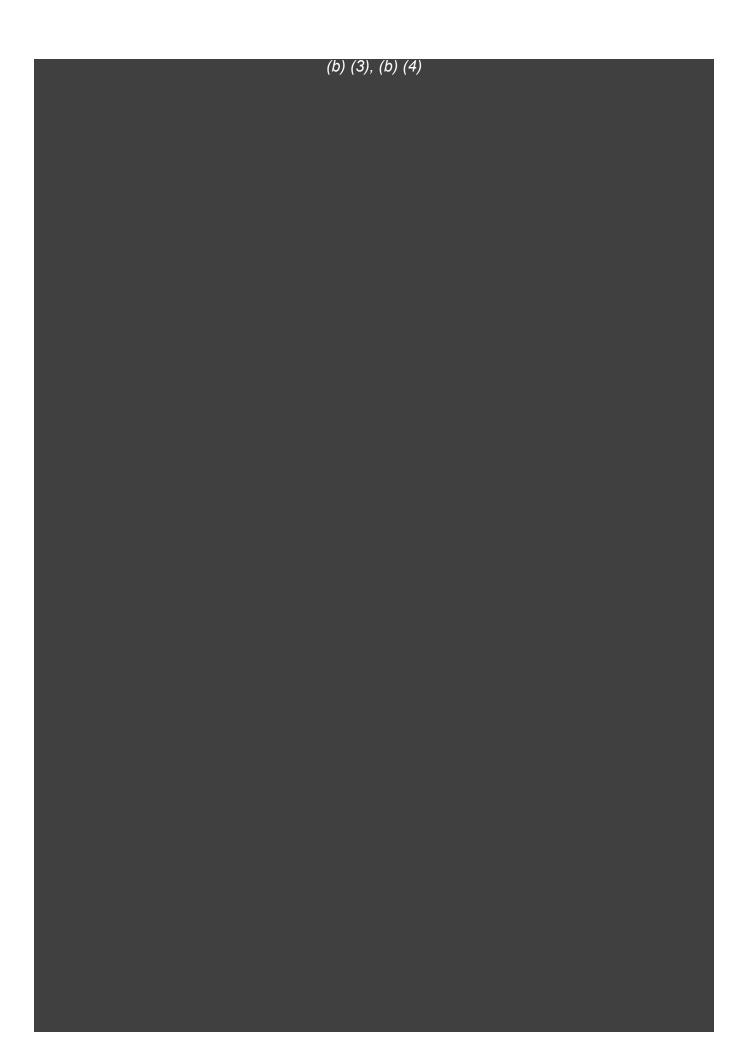
LDoS Chassis Summary – 2021



Figure 45: LDoS Chassis (b) (3), (b) (4)











Appendix C – Cisco Security Advisories

The information provided on all as is basis and does not imply any kind of guarantee of warranty.	
The information provided on an 'as is' basis and does not imply any kind of guarantee or warranty. (b) (3), (b) (4)	







Appendix D – LDoS Now Chassis

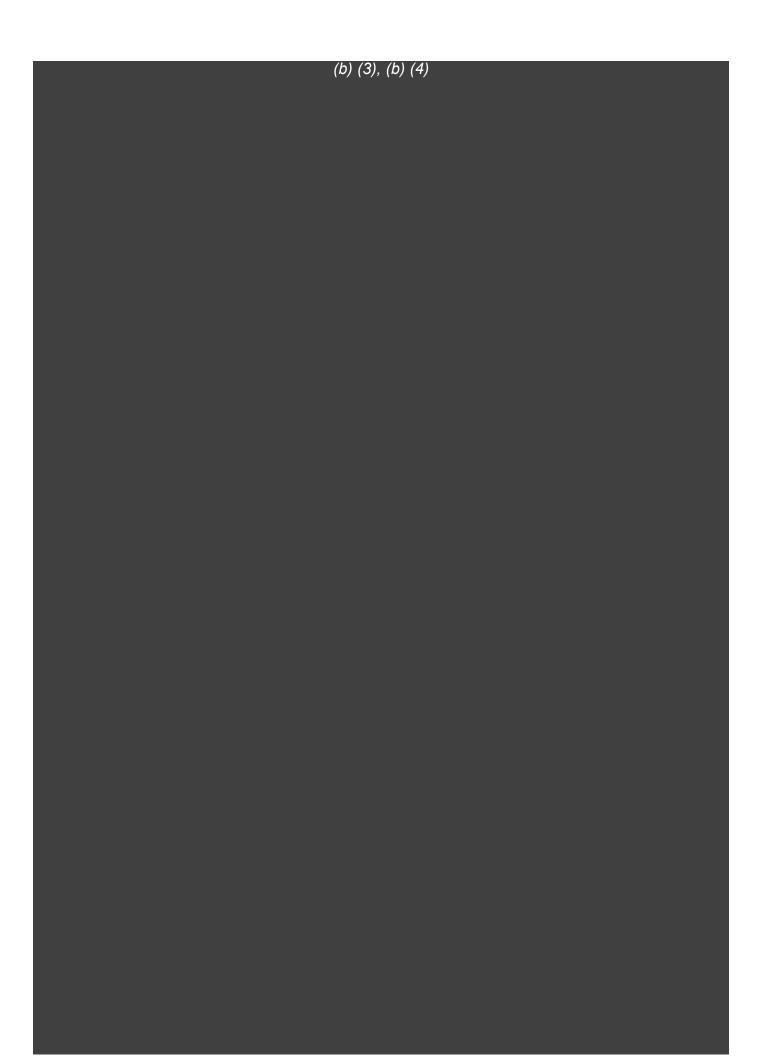
The chassis shown in the tables that follow have surpassed their Last Date of Support (LDoS) milestones. To meet STIG requirements, the hardware//software must be supported by Cisco. While newer software release trains may still support the hardware; the hardware cannot be replaced via

(b) (3), (b) (4) (b) (3), (b) (4)

















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Asset Lifecycle Analysis

Network assessments are designed and developed by CCIE/CCDP and ITIL qualified engineers. These assessments are designed to help you increase your network availability through the identification of leading-practice risks with specific recommendations to mitigate those risks based on your business and availability goals.





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